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FAX COVER LETTER

September 21, 2006

TO:

Commissioner for Patents

COMPANY:

U.S. Patent and Trademark Office - Art Unit 3623

PHONE: FAX:

571.273.8300

FROM:

Rudolph P. Hofmann

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EMAIL RE:

U.S. Patent Application No. 10/810,910 Attorney Docket No.: 60021-379701

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that a Supplemental Information Disclosure Statement and an International Preliminary Examination Report are being facsimile transmitted on the date shown below to the Commissioner for Patents.

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Hernandez, Julio J.

Serial No: 10/810910

Filed: 3/26/2004

Enhancing Insight-Driven Customer

Interactions with a Workbench

Group Art Unit: 3623

Examiner: Unassigned

Docket No: 060021-379701/US

Commissioner for Patents P.O. Box 1450

Alexandria VA 22313-1450

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Junt Byrne 9-21-06
John Byrne Date

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Sir:

Title:

Pursuant to 37 C.F.R. § 1.56, § 1.97 and § 1.98, Applicant brings the references listed on the attached Form PTO-1449 to the examiner's attention. These references may be material to examination of the above-identified application. Please do not construe the filing of this information disclosure statement as a representation that applicant has made a search (37 C.F.R. § 1.97(g)), or as an admission that the information cited is, or is considered to be, material to patentability, or that no other material information exists. Enclosed for the Examiner's reference is a cony of an International Preliminary Examination Report.

This Information Disclosure Statement is being submitted:

×	1. Within three months of the filing date of a national application other than a continued prosecution application under 37 CFR 1.53(d), or within three months of the date of entry
	of the national stage as set forth in 37 CFR 1.491 in an international application; or
	before the mailing date of a first office action on the merits, or before the mailing of a
	first office action after filing of a request for continued examination under 37 CFR 1.114,
	and therefore. Applicant believes no fee is required:

 2. After the period specified in paragraph (1) hereinabove of this section, but is being filed before the mailing date of either a final action under 37 CFR 1.113, or a notice of

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appli	application, and is accompanied by one of the following:						
	(a)	A statement that either:					
		(i)	Each item of information contained in the information disclosure statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of the information disclosure statement;				
		OR.					
		(ii)	No item of information contained in the information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the statement after making reasonable inquiry, no item of information contained in the information disclosure statement was known to any individual designated in 37 CFR 1.56(c) more than three months prior to the filing of the information disclosure statement was statement;				
	OR						
	(b)		e of \$180 for filing of an Information Disclosure Statement as set forth C.F.R. 1.17(p).				
3. After the period specified in paragraph (2) of this section, but is filed on or before payment of the issue fee and is accompanied by both:							
	(a)	A statement that either:					
		(i)	Each item of information contained in the information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of the information disclosure statement;				
		OR					
		(-)	No item of information contained in the information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the statement after making reasonable inquiry, no item of information contained in the information disclosure statement was known to any individual designated in 37 CFR 1.56(c) more than three months prior to the filing of the information disclosure statement;				
	(ъ)		e of \$180.00 for filing of an Information Disclosure Statement as set				

allowance under 37 CFR 1.311, or an action that otherwise closes prosecution in the

Applicant would appreciate the Examiner initialing and signing a copy of Form PTO-1449, transmitted herewith, indicating that the information has been considered and made of record herein. In the unlikely event that the transmittal letter is separated from this document and the Patent Office determines that an extension and/or other relief is required, Applicant petitions for any required relief including extensions of time and authorizes the Commissioner to charge the cost of such petitions and/or other fees due in connection with the filing of this document to Deposit Account No. 50-1901 referencing order number 060021-379701.

Respectfully submitted,

Rudolph P Hofmann, Reg. No. 38,187 Custome No. 29838

Opperheimer Wolff & Donnelly LLP

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PTO/SB/08a (07-06)

PLOSE USE Approved for use through 08/30/2016. URL 061-0031

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SUBSTITU	TE FOR	FORM 1449A/PTO		ATTY, DOCKET NO. 60021-379701/US	SERIAL NO. 10/810910
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	(C	Jag several sneets it necessa	ry)	03/26/2004	3623
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